



PRO.M.I.S.

Programma Mattone Internazionale Salute

The Thematic Network

INCASO

Improving INtegrated people-centred healthCAre Solutions

APPCARE Final Conference

23 May 2019





PROGRAMME FOR THE INTERNATIONALIZATION OF ITALIAN REGIONAL HEALTHCARE SYSTEMS



ProMIS efforts are aimed at strengthening meaningful participation to funding programmes & european networks in health and social field

ProMIS Activities

- ✓ **Priorities and programming analysis**
- ✓ **Regional network coordination**
- ✓ **Cross-cutting activities liaising with other national policies («One Health»)**
- ✓ **Information and communication activities**
- ✓ **Support coordinated participation to EU processes**
- ✓ **Support to financing opportunities**
- ✓ **Monitoring and evaluation**
- ✓ **Training**

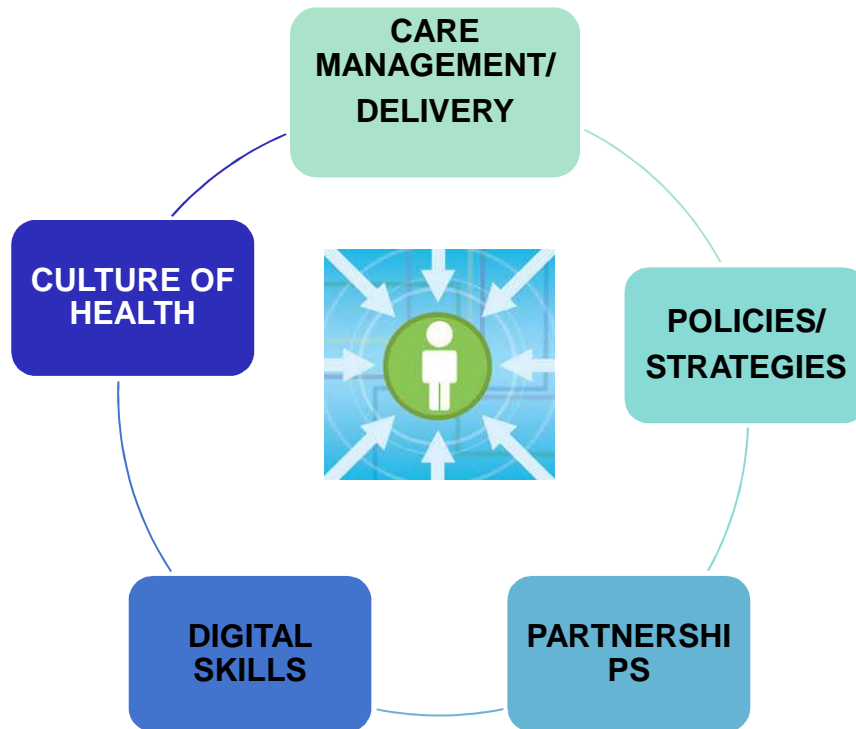
ProMIS ACTORS National Level

- ✓ **Health Commission – The Conference of the Regions and Autonomous Provinces** (21 regional representatives (all Regions have a seat) appointed by the Regional Health Minister)
- ✓ **21 regional representatives / focal points** (all Regions have a seat) appointed by the Regional Health Ministers (Food hygiene, safety and nutrition Directorate, Communication & EU and International Relations Directorate; Directorate for Research and Innovation in Health, Directorate for Health planning)
- ✓ **Other stakeholders** (Ministry of Labour; Ministry of Education, University and Research; National Agency for Health; Ministry of Cohesion; European Commission; European Networks etc.)

ProMIS ACTORS International Levels

- ✓ **Committee of the Regions**
- ✓ **European Commission**
- ✓ **RSCN**
- ✓ **ERRIN**
- ✓ **EUREGHA**
- ✓ **FUNKA**
- ✓ **Active Citizenship Network**
- ✓ **CORAL**
- ✓ **WHO/EUROPE** **European Observatory on Health Systems and Policies**
and more..

INCASO - Concept



Integrated people-centered health services mean **putting the comprehensive needs** of people and communities, not only diseases, **at the center of health systems** and **empowering citizens** to play a more active role in their own health.

INCASO - Objectives



Improving INtegrated people- centred healthCAre Solutions

Promote the exchange of regional good practices that can impact at national/European level

Locate a single keyword to process shared tools to work within organizational innovation

Support collaboration between European networks/partnerships to share strategies, policies, knowledge and tools

Joint Statement - Preamble

Considering that:

- ❖ **epidemiological transformations** have been changing the demand for health services, due to the increasing prevalence of chronic diseases, hence the need for a comprehensive approach embedding prevention, health promotion and an integration of services that is horizontal and vertical;
- ❖ the need of a change in the **management of the services**, including their reorganization as well as the set-up of innovative approaches undertaken within the local communities/population by professionals with specialized, multidisciplinary skills and competences
- ❖ Integrated care ensures that a patient receives **unitary care**, avoiding care fragmentation and the need for patients to seek their way through a maze of care facilities (*“Comparison Report 2017 of the State of Health in the EU”*, European Commission)
- ❖ the implementation of people-centered and integrated health services generates significant **benefits in all countries**, whether low, middle or high- income(*“WHO global strategy on people-centered and integrated health services”*, World Health Organization)



Recommendations for Policy Action

1. Promote the exchange of regional good practices that can impact at national/European level, focusing on the implementation of change management for the scale-up of innovative, integrated services

We call for developing and enhancing the quality of the integrated person-centred assistance in a context as close to patients home environment as possible.

We call on the **European Commission** to:

- Raise capacities at all levels to manage new instruments by providing technical support and guidance to Regions and Member States for the implementation, national adaptation and operationalisation of the framework of innovative, integrated, people –centered health services.
- Strengthen the capacity of Regions and Member States of:
 - Combining funding from multiple sources (es. EFSI and other EU-supported financial instruments managed by the EIB/EIF);
 - Planning how to access and blend financing components;
 - Broaden the scope and integrate investments: infrastructure, technology and service models to be considered together across organizational bodies because they all impact health;



- Strengthening the strategies to support and enhance collaborative practices as part of the transformation towards people-centered care;
- Support regional and national governments in the coordination efforts aimed at sharing good practices on this topic, and foster the dialogue across Directorates at European level to implement Health in all Policies.

We call on **Member States** to:

- Support local and regional authorities in collaborating to implement good practices and share the outcomes that improve integration, quality and sustainability of the services at organizational/management and citizen level;
- Work on the scale up of good practices through the design and implementation of national plans such as the Italian National Plan on Chronic Diseases, whose goal is to improve the quality of life of people with chronic conditions, by making services more effective and efficient, and by ensuring health equity to citizens, reducing health gaps;
- Promote the humanization of health service provision, improving the patient-operator relationship, involving family members and creating accessible and comfortable places of care;
- Train health professionals on soft and digital skills also by involving universities in order to include a specific focus on the importance of integrated and people-centred care in health-related degree courses, specialization and PhD curricula.



Our commitments: map European projects and existing good practices related to the topic, disseminate results through ProMIS communication channels (web channels, newsletter, thematic events etc), monitor DG Sante Best Practice Portal, and foster collaborative approaches to the scale up of innovative good practices.





INCASO - EU Projects



2. Locate a single keyword to process shared tools to work within organizational innovation

We ask to establish a common ontology to better identify regional and local common needs and effectively implement new solutions within organizational innovation.

We call on the **European Commission** to:

- Support European countries in funding common definitions and sharing tools to develop new models that can be tailored upon specific regional needs;
- Support Member States to enhance health and digital literacy to empower citizens, at the same time strengthening the capacity of health professionals to implement change management approaches and collaborate with actors that can contribute to provide innovative health services;

We call on **Member States** to:

- Implement change management approaches to health services by developing a new culture that embeds the proactive engagement of citizens with frailty and NCCD, with a life-course approach.
- Strengthen the collaboration at national level between the different institutional levels, since the issue of health organization is entrusted, by competence, to regional autonomy.



Our commitments: collection and analysis of regional priorities, expected results and investments, sharing collected materials with the actors involved and with all Regions, emphasising what is working and what is not



3. Collaborate with existing European networks/partnerships for the sharing of strategies, policies and interventions on the implementation of integrated care.

We ask to strengthen and make more effective the collaborative networks for actions undertaken within the framework of active and healthy ageing, such as those focusing on integrated services, at European level.

We call on the European Commission to:

- continue supporting opportunities of dialogue and discussion between European networks and national, local and regional representatives on the policies, strategies and interventions planned or to be activated to improve the outcomes of NCCD, concerning integrated care, health promotion and disease prevention.

We call on Member States to:

- continue investing in and strengthening health-delivery systems, in particular primary health care and services, and to empower human resources to effectively use health information systems and digital tools, collaborating at all level and involving the whole community and interested stakeholders.



Our commitments: Position paper elaboration; proposals for recommendations to be submitted at European level that are shared between national and regional levels; MORE TARGETED survey processing and data analysis!!!





European Innovation
Partnership on Active
and Healthy Ageing

**INCASO collaboration with National/EU
Networks & Partnerships**



TIMELINE 2019



FEBRUARY- Kick off meeting: presentation proposals of Joint Statements and HPP training.

MARCH - SEPTEMBER: 2 webinars (1h each) to call for comments and later on for endorsement using the software WebEx and organized by the HPP team. Submit your latest draft Joint Statements at least 2 weeks before each webinar.

03 OCTOBER: submit final version of your JS to the HPP team and publish it in the HPP.

06 OCTOBER: presentation Joint Statements at the EU Health Policy Platform Annual Meeting.

OCTOBER - NOVEMBER: extended period for endorsement of your Joint Statements.

DECEMBER: closure of the 2019 Thematic Networks Cycle, transformation into stakeholder networks (if wished so), and lessons learned webinar with SANTE Units and the HPP team.



Coming soon events..

INCASO
2° webinar



14.30 – 15.30

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THANK YOU for your attention!

More information:

ProMIS:

<https://www.promisalute.it>

EU Health Policy Platform:

<https://webgate.ec.europa.eu/hpf/>

